PRIVACY POLICY

KSEFAPI.COM

Version dated February 1, 2026

I. DATA CONTROLLER

The controller of personal data processed within the ksefapi.com service is:

Company Name	BIZNETO Sp. z o.o.
Registered Office	ul. Mieszka I 38, 35-308 Rzeszow, Poland
Tax ID (NIP)	8133793363
KRS (Registry No.)	0000752177
Contact E-mail	support@ksefapi.com

The Controller has appointed a Data Protection Officer (DPO), who can be contacted regarding personal data processing matters at the e-mail address: iod@ksefapi.com

II. LEGAL BASIS FOR PROCESSING

We process personal data based on the following legal grounds under GDPR:

Art. 6(1)(b) - processing is necessary for the performance of a contract for the provision of services

Art. 6(1)(c) - processing is necessary for compliance with legal obligations (accounting, taxes)

Art. 6(1)(f) - processing is necessary for purposes arising from the legitimate interests of the Controller (security, claims pursuit, statistical analyses)

Art. 6(1)(a) - in case of consent for marketing activities

III. SCOPE OF COLLECTED DATA

1. Registration Data

When creating an Account, we collect: email address serving as user identifier. For paid accounts additionally: company name, Tax ID (NIP), registered address (street, number, postal code, city).

2. Operational (Business) Data

As part of service provision, we process data contained in KSeF invoices sent by Users or downloaded from the National e-Invoice System, data from the REGON API, VAT Taxpayer Register of the Ministry of Finance, and the VIES system. The scope of this data results from KSeF specifications defined by the Ministry of Finance and specifications of respective external systems.

3. Technical Data

We automatically collect: IP address, browser type and version, operating system, date and time of access, session identifiers, API operation logs. This data is used to ensure security, service billing, and optimization of Service operation.

IV. PURPOSES OF DATA PROCESSING

We process personal data for the following purposes:

a) Providing services specified in the Terms of Service (KSeF integration, invoice handling)

b) Financial settlements, operation billing, and invoicing

c) Handling inquiries, technical support, and complaints

d) Ensuring security, detecting abuse and attacks

e) Conducting statistical analyses and improving services

f) Ensuring proper service operation (technical logs)

g) Possible pursuit or defense against claims, debt collection

V. DATA RETENTION PERIOD

Data Category	Retention Period
Account Data	For the duration of service use + 3 years
Billing Data	5 years from the end of the tax year
KSeF Operation Logs	5 years from operation execution
Technical API Logs	12 months
Sales Inquiries	5 years from inquiry date

VI. DATA RECIPIENTS

Personal data may be transferred to the following categories of recipients:

a) Hosting service and IT infrastructure providers

b) Electronic payment operators

c) Entities providing accounting and tax services

d) Debt collection companies or the National Debt Register (in case of arrears)

e) State authorities based on legal provisions (Police, Prosecutor's Office, tax authorities)

Data is not transferred to third countries (outside the EEA) without appropriate legal safeguards. The Controller does not intend to transfer data to international organizations unless required by law enforcement decisions.

VII. USER RIGHTS

In connection with personal data processing, you have the following rights:

Right of access - you can obtain information about what data we process

Right to rectification - you can request correction of incorrect data

Right to erasure - you can request deletion of data (right to be forgotten)

Right to restriction - you can request restriction of data processing

Right to portability - you can receive data in a structured format

Right to object - you can object to processing based on legitimate interest

Right to lodge a complaint - you can lodge a complaint with the President of the Personal Data Protection Office (UODO)

To exercise the above rights, send a request to support@ksefapi.com with data enabling unambiguous identification of your Account.

VIII. COOKIES

1. Types of Cookies

The Service uses cookies: essential (session) - necessary for operation, analytical - for traffic and user behavior analysis (Google Analytics), functional - for remembering preferences. Cookies are not used to collect personal data or install software.

2. Managing Cookies

You can manage cookie settings through your browser configuration. Disabling cookies may limit Service functionality. Detailed instructions are available on browser manufacturer websites. Collected data will not be used to identify users and will be used solely for statistical purposes.

IX. DATA SECURITY

The Controller has conducted a risk analysis and applies appropriate technical and organizational measures to ensure data security, including: transmission encryption (SSL/TLS), regular backups, access control, security monitoring, employee training. A Security Policy has been implemented guaranteeing confidentiality, integrity, and accountability of processed data. Personal data will not be used for automated decision-making or profiling.

X. PRIVACY POLICY CHANGES

The Controller reserves the right to update this Policy. Users will be informed of significant changes via email or through a notice in the Service. The current version of the Policy is always available at ksefapi.com/privacy.

XI. CONTACT

For matters related to personal data protection, please contact us:

General e-mail: support@ksefapi.com

DPO e-mail: iod@ksefapi.com

Correspondence address: BIZNETO Sp. z o.o., ul. Mieszka I 38, 35-308 Rzeszow, Poland (with note 'Personal Data Protection')

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